

ZAKIR HOSSAIN

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About Me

Dedicated and hardworking professional with experience in cleaning, property maintenance, customer service, and food services like delivery and cooking. Currently Attending the Vocational Qualification in Food Services (Cooking) at Tampere Adult Education Centre (TAKK), gaining practical knowledge in food preparation, hygiene, and kitchen management.

EDUCATION

Further Vocational Qualification in Food Services (Cooking)
Tampere Adult Education Centre (TAKK), Tampere, Finland
08/09/2025 – 08/05/2026 (In Progress)

TRAINING

Topic: Restaurant Cooking Cool and hot dish (02/10/2025 to 14/11/2025)
Place: Scandic Tampere City, Hämeenkatu 1, 33100 Tampere
Supervisor: Executive Chef Veli-Pekka Huuhka (050 5673890)

Topic: Restaurant Cooking Cool and hot dish (24/11/2025 to 19/12/2025)
Place: Pyynikin Brewhouse Verkatehtaankatu 2, 33100 Tampere
Supervisor: Kari Makkonen Keittiöpäällikkö (0417326600)

Topic: Restaurant Cooking Cool and hot dish (20/12/2025 to 9/01/2026)
Place: Pyynikin Brewhouse Verkatehtaankatu 2, 33100 Tampere
Supervisor: Kari Makkonen Keittiöpäällikkö (0417326600)

Topic: Restaurant Cooking Cool and hot dish (12/01/2026 to 06/02/2026)
Place: Pizzeria Via Tribunali, Vuolteenkatu 1, 33100 Tampere
Supervisor: Jussi Vesterinen Ravintolapäällikkö (0504351463)

KEY SKILLS

- Food preparation & kitchen hygiene
- Safe handling of food & ingredients
- Delivery and courier services
- Time management & punctuality
- Friendly and professional attitude
- Residential & commercial cleaning
- Property maintenance & repairs

- Deep cleaning & sanitizing
- Housekeeping & laundry tasks
- Valid Finnish driving license & own vehicle

IT SKILLS

- Software Development: Experience in Android and Web application development.
- System Access & Management: Ability to operate and manage various software systems.
- Cloud Technologies: Core knowledge of cloud server setup and management.
- MS Office: Advanced skills in Word, Excel, Outlook, and Access.
- Presentations: Professional PowerPoint preparation and presentation skills.

WORK EXPERIENCE

Courier Partner / Food Delivery Personnel

Wolt – Tampere, Finland

10/2024 – 03/2025

Responsibilities:

- Delivered food and packages to customers in a timely and professional manner.
- Ensured customer satisfaction through good communication and safe handling of deliveries.
- Managed personal delivery schedules and optimized routes for efficiency.

What I Learned:

- Improved customer interaction and communication skills.
- Strengthened time management and route-planning abilities.
- Gained experience in working independently and handling responsibility.

Freelance Cleaner / Property Maintenance Partner

Hero 24 OY – Tampere, Finland

03/2025 – 07/2025

Responsibilities:

- Performed cleaning and property maintenance for residential clients.
- Carried out minor repairs and ensured all areas were maintained and sanitized
- Collaborated with clients and team members to deliver high-quality services

What I Learned:

- Developed skills in property upkeep and maintenance.
- Enhanced teamwork and client collaboration abilities.
- Learned to handle varied cleaning tasks efficiently and professionally.

Shopkeeper / Cashier / Customer Service

Fresh Mart OY – Tampere, Finland

04/2025 – 01-10/2025

Responsibilities:

- Handled cash register operations and processed customer transactions accurately.
- Assisted customers with purchases, product inquiries, and complaints in a professional manner.
- Managed shop cleanliness, organization, and restocking of products.
- Supported daily business operations including sales, invoicing, Fish and Vegetable Processing, Clotting and Prepare Online orders, Delivery Products by Van and Other basic administration

What I Learned:

- Strengthened customer service and communication skills in a retail environment.
- Gained experience in cash handling and shop management.
- Improved multitasking abilities by balancing customer service with administrative support.
- Learned to drive and operate a van for deliveries and shop-related task.

Pizza Chef

Pizzeria Basilikia – Tampere, Finland
03/2026 – Present

Responsibilities:

- Prepared and baked a variety of pizzas following standard recipes and quality guidelines.
- Managed dough preparation, ingredient portioning, and topping to ensure consistency.
- Maintained cleanliness and hygiene standards in the kitchen according to food safety regulations.
- Handled kitchen operations during busy hours, ensuring timely order preparation.
- Collaborated with team members to manage workflow and maintain efficient service.

What I Learned:

- Enhanced practical skills in professional pizza preparation and kitchen operations.
- Improved time management and ability to work efficiently under pressure.
- Strengthened teamwork and communication skills in a fast-paced kitchen environment.
- Gained deeper knowledge of food safety and hygiene practices.
- Learned the technique of making **Roman-style thin crispy pizza**, focusing on dough hydration, fermentation, and baking methods.

CERTIFICATES

- Finnish Food Worker Certificate (Completed)
- Hygiene Passport (Hygieniapassi) (Completed)
- Alcohol passport (Alkoholipassi) (Completed)

LANGUAGES

- English (Intermediate)
- Bengali (Native)
- Finnish (Basic)
- Hindi (Intermediate)
- Urdu (Intermediate)

WHY CHOOSE ME

- Certified & Qualified – Holder of Finnish Food Worker Certificate and Hygiene Passport, ensuring safety and compliance in food and cleaning environments.
- Multi-Skilled – Experienced in cleaning, property maintenance, delivery services, and food preparation.
- Reliable & Punctual – Always committed to completing tasks on time with high standards.
- Customer-Focused – Strong communication skills and professional attitude to ensure client satisfaction.
- Flexible & Mobile – Own car and valid Finnish driving license, available for work across Tampere and surrounding areas.

AVAILABILITY

- Open to part-time cleaning, property maintenance, delivery, and kitchen/food service opportunities
- Available weekdays and weekends (mornings & night time only)
- Not available for evening shifts